NFIB SMALL BUSINESS ECONOMIC TRENDS

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August 2021

SMALL BUSINESS OPTIMISM INDEX COMPONENTS

| | Seasonally | Change from | Contribution to |
|-------------------------------|----------------|-------------|-----------------|
| Index Component | Adjusted Level | Last Month | Index Change |
| Plans to Increase Employment | 32% | 5 | *% |
| Plans to Make Capital Outlays | 30% | 4 | *% |
| Plans to Increase Inventories | | 5 | *% |
| Expect Economy to Improve | -28% | -8 | *% |
| Expect Real Sales Higher | -2% | 2 | *% |
| Current Inventory | 11% | -1 | *% |
| Current Job Openings | 50% | 1 | *% |
| Expected Credit Conditions | -4% | | *% |
| Now a Good Time to Expand | 10% | -3 | *% |
| Earnings Trends | -15% | -2 | *% |
| Total Change | | 3 | 100% |

Based on a Survey of Small and Independent Business Owners

NFIB SMALL BUSINESS ECONOMIC TRENDS

NFIB Research Center has collected Small Business Economic Trends Data with Quarterly surveys since 1973 and monthly surveys since 1986. The sample is drawn from the membership files of the National Federation of Independent Business (NFIB). Each was mailed a questionnaire and one reminder. Subscriptions for twelve monthly SBET issues are \$250. Historical and unadjusted data are available, along with a copy of the questionnaire, from the NFIB Research Center. You may reproduce Small Business Economic Trends items if you cite the publication name and date and note it is a copyright of the NFIB Research Center. © NFIB Research Center. ISBS #0940791-24-2. Chief Economist William C. Dunkelberg and Executive Director of the NFIB Research Center Holly Wade are responsible for the report.

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SUMMARY

OPTIMISM INDEX

The Optimism Index increased slightly in August by 0.4 points to 100.1. Five of the 10 Index components improved, four declined, and one was unchanged. The NFIB Uncertainty Index decreased 7 points to 69. Owners expecting better business conditions over the next six months decreased by 8 points to a net negative 28 percent. Owners have grown pessimistic about future economic conditions as this indicator has declined 16 points over the past two months to its lowest reading since January 2013. Fifty percent of owners reported job openings that could not be filled, an increase of 1 point from July and a 48-year record high for the second consecutive month.

LABOR MARKETS

Small businesses continue to struggle to find workers to fill open positions. Fifty percent (seasonally adjusted) of all owners reported job openings they could not fill in the current period, up 1 point from July and a record high reading for the second consecutive month. The number of unfilled job openings remains far above the 48-year historical average of 22 percent. Forty-four percent have openings for skilled workers (up 1 point) and 27 percent have openings for unskilled labor (up 2 points). Sixty-six percent of the job openings in construction are for skilled workers, up 7 points. Sixty-seven percent of construction firms reported few or no qualified applicants (up 1 point). Overall, 66 percent reported hiring or trying to hire in August, up 5 points from July. Owners' plans to fill open positions remain at record high levels, with a seasonally adjusted net 32 percent planning to create new jobs in the next three months, up 5 points and a 48-year record high reading. Finding qualified employees remains a problem. Sixty percent (91 percent of those hiring or trying to hire) of owners reported few or no "qualified" applicants for the positions they were trying to fill (up 3 points). Where there are open positions, labor quality remains a significant problem. Thirty-one percent of owners reported few qualified applicants for their open positions (unchanged) and 29 percent reported none (up 3 points), a 48-year record high.

CAPITAL SPENDING

Fifty-five percent reported capital outlays in the last six months, unchanged from July, historically weak. A recovery in investment will be needed to spark an improvement in productivity, unlikely to occur while owners remain pessimistic about future business conditions. Of those making expenditures, 41 percent reported spending on new equipment (up 2 points), 22 percent acquired vehicles (down 1 point), and 16 percent improved or expanded facilities (up 2 points). Six percent acquired new buildings or land for expansion (unchanged) and 12 percent spent money for new fixtures and furniture (up 1 point). Thirty percent plan capital outlays in the next few months, up 4 points from July but, historically still fairly weak, even if one of the better readings since 2007. After the long period of depressed spending starting in 2008, more is needed to boost the economy and productivity on Main Street.

This survey was conducted in August 2021. A sample of 5,000 small-business owners/members was drawn. Five hundred ninety-five (595) usable responses were received — a response rate of 11.9 percent.

SALES AND INVENTORIES

A net zero percent of all owners (seasonally adjusted) reported higher nominal sales in the past three months, down 5 points from July. The net percent of owners expecting higher real sales volumes improved by 2 points to a net negative 2 percent, a rather disappointing forecast. The net percent of owners reporting inventory increases improved 4 points to a net negative 2 percent, still more owners reporting declines than gains. Over 37 percent of owners report supply chain disruptions have had a significant impact on their business. Another 29 percent report a moderate impact and 21 percent report a mild impact. Only 13 percent report no impact from recent supply chain disruptions. A net 11 percent of owners view current inventory stocks as "too low" in August, down 1 point from July's record high. A net 11 percent of owners plan inventory investment in the coming months, up 5 points from July, a response to the high percent of owners that reported current stocks as "too low."

COMPENSATION AND EARNINGS

Seasonally adjusted, a net 41 percent reported raising compensation, up 3 points from July and a 48-year record high reading. A net 26 percent plan to raise compensation in the next three months, down 1 point from July's record high reading. Ten percent cited labor costs as their top business problem (up 1 point) and 28 percent said that labor quality was their top business problem, up 2 points from July and record high readings. The frequency of reports of positive profit trends declined 2 points to a net negative 15 percent. Among owners reporting lower profits, 34 percent blamed the rise in the cost of materials, 27 percent blamed weaker sales, 9 percent cited labor costs, 9 percent cited the usual seasonal change, 8 percent cited lower prices, and 3 percent cited higher taxes or regulatory costs. For owners reporting higher profits, 60 percent credited sales volumes, 20 percent cited usual seasonal change, and 10 percent cited higher prices.

CREDIT MARKETS

Two percent of owners reported that all their borrowing needs were not satisfied (unchanged). Twenty-two percent reported all credit needs met (down 1 point) and 63 percent said they were not interested in a loan (up 2 points). A net 3 percent reported their last loan was harder to get than in previous attempts (up 1 point). One percent reported that financing was their top business problem (unchanged). A net 2 percent of owners reporting paying a higher rate on their most recent loan, up 1 point from July. The average rate paid on short maturity loans was 4.6 percent, down 0.3 points from July. Twenty percent of all owners reported borrowing on a regular basis (down 1 point).

INFLATION

The net percent of owners raising average selling prices increased 3 points to a net 49 percent seasonally adjusted. Unadjusted, 4 percent (down 1 point) reported lower average selling prices and 52 percent (unchanged) reported higher average prices. Price hikes were most frequent in wholesale (68 percent higher, 0 percent lower), manufacturing (60 percent higher, 2 percent lower), and retail (52 percent higher, 4 percent lower). Seasonally adjusted, a net 44 percent plan price hikes (unchanged).

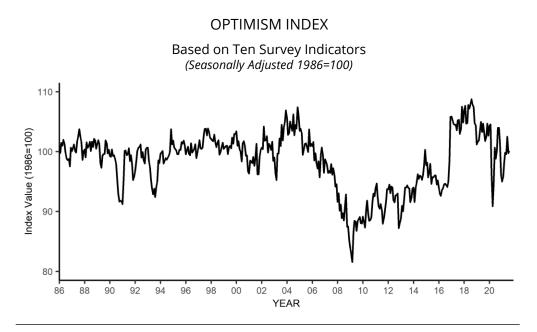
COMMENTARY

As the economy moves into the fourth quarter, the big question mark is LABOR, its availability, its cost, and the impact on inflation. Job creation has been volatile (but positive so far), ranging from 200,000 to 1 million jobs created per month. Total employment is still 5 million below its pre-Covid peak and the unemployment rate is 5.2%, well above the 3.5% pre-Pandemic low. So, just a year and a half ago, we had a very tight labor market with very high employment across demographics. A major driver has been recovery in leisure and hospitality jobs, an industry that involve a lot of personal contact, hit hard by pandemic policies However, August produced 0 new jobs there, maybe because hiring for the summer season was about over.

For Main Street businesses, the clear problem now is finding enough labor to staff up to meet demand. Consumer spending has been very strong as the economy opened up and could carry the economy into Q4. Savings are plentiful to support spending, although millions of consumers receiving supplemental unemployment payments will lose those benefits this month.

Then there's inflation. Not a problem as long as firms can pass rising input costs (including wages) on to customers in higher selling prices. But if consumers become price-shy, then profits will be squeezed and firms will have to adjust costs quickly, including labor costs. With no government income supports, consumer spending will slow, making the fourth quarter the slowest growth quarter in 2021.

And then there is the political uncertainty. Higher taxes and more regulations, in some cases by all levels of government. There is much to worry about for small business owners. Top all that off with Covid, and we get a very challenging year.



OPTIMISM INDEX

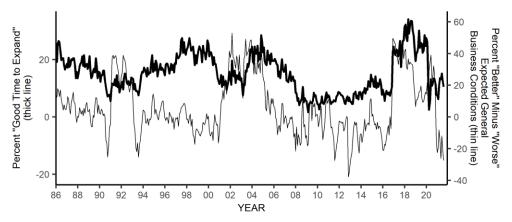
Based on Ten Survey Indicators (Seasonally Adjusted 1986=100)

| | Jan | Feb | Mar | Apr | Мау | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| 2016 | 93.9 | 92.9 | 92.6 | 93.6 | 93.8 | 94.5 | 94.6 | 94.4 | 94.1 | 94.9 | 98.4 | 105.8 |
| 2017 | 105.9 | 105.3 | 104.7 | 104.5 | 104.5 | 103.6 | 105.2 | 105.3 | 103.0 | 103.8 | 107.5 | 104.9 |
| 2018 | 106.9 | 107.6 | 104.7 | 104.8 | 107.8 | 107.2 | 107.9 | 108.8 | 107.9 | 107.4 | 104.8 | 104.4 |
| 2019 | 101.2 | 101.7 | 101.8 | 103.5 | 105.0 | 103.3 | 104.7 | 103.1 | 101.8 | 102.4 | 104.7 | 102.7 |
| 2020 | 104.3 | 104.5 | 96.4 | 90.9 | 94.4 | 100.6 | 98.8 | 100.2 | 104.0 | 104.0 | 101.4 | 95.9 |
| 2021 | 95.0 | 95.8 | 98.2 | 99.8 | 99.6 | 102.5 | 99.7 | 100.1 | | | | |

SMALL BUSINESS OUTLOOK

OUTLOOK

Good Time to Expand and Expected General Business Conditions January 1986 to August 2021 (Seasonally Adjusted)



OUTLOOK FOR EXPANSION

Percent Next Three Months "Good Time to Expand" (Seasonally Adjusted)

| | Jan | Feb | Mar | Apr | Мау | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| 2016 | 10 | 8 | 6 | 8 | 9 | 8 | 8 | 9 | 7 | 9 | 11 | 23 |
| 2017 | 25 | 22 | 22 | 24 | 23 | 21 | 23 | 27 | 17 | 23 | 27 | 27 |
| 2018 | 32 | 32 | 28 | 27 | 34 | 29 | 32 | 34 | 33 | 30 | 29 | 24 |
| 2019 | 20 | 22 | 23 | 25 | 30 | 24 | 26 | 26 | 22 | 23 | 29 | 25 |
| 2020 | 28 | 26 | 13 | 3 | 5 | 13 | 11 | 12 | 13 | 13 | 12 | 8 |
| 2021 | 8 | 6 | 11 | 14 | 13 | 15 | 13 | 11 | | | | |

MOST IMPORTANT REASON FOR EXPANSION OUTLOOK

Reason Percent by Expansion Outlook August 2021

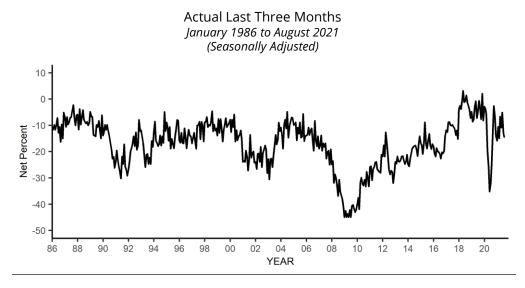
| Reason | Good Time | Not Good Time | Uncertain |
|-----------------------|-----------|---------------|-----------|
| Economic Conditions | 5 | 25 | 12 |
| Sales Prospects | 3 | 1 | 2 |
| Fin. & Interest Rates | 1 | 1 | 1 |
| Cost of Expansion | 0 | 6 | 5 |
| Political Climate | 1 | 20 | 10 |
| Other / Not Available | 0 | 3 | 2 |

OUTLOOK FOR GENERAL BUSINESS CONDITIONS

Net Percent ("Better" Minus "Worse") Six Months From Now (Seasonally Adjusted)

| | Jan | Feb | Mar | Apr | Мау | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| 2016 | -21 | -21 | -17 | -18 | -13 | -9 | -5 | -12 | 0 | -7 | 12 | 50 |
| 2017 | 48 | 47 | 46 | 38 | 39 | 33 | 37 | 37 | 31 | 32 | 48 | 37 |
| 2018 | 41 | 43 | 32 | 30 | 37 | 33 | 35 | 34 | 33 | 33 | 22 | 16 |
| 2019 | 6 | 11 | 11 | 13 | 16 | 16 | 20 | 12 | 9 | 10 | 13 | 16 |
| 2020 | 14 | 22 | 5 | 29 | 34 | 39 | 25 | 24 | 32 | 27 | 8 | -16 |
| 2021 | -23 | -19 | -8 | -15 | -26 | -12 | -20 | -28 | | | | |

EARNINGS



ACTUAL EARNINGS CHANGES

Net Percent ("Higher" Minus "Lower") Last Three Months Compared to Prior Three Months (Seasonally Adjusted)

| | Jan | Feb | Mar | Apr | Мау | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| 2016 | -18 | -21 | -22 | -19 | -20 | -20 | -21 | -23 | -20 | -21 | -20 | -14 |
| 2017 | -12 | -13 | -9 | -9 | -10 | -10 | -10 | -11 | -11 | -14 | -12 | -15 |
| 2018 | -4 | -3 | -4 | -1 | 3 | -1 | -1 | 1 | -1 | -3 | -4 | -7 |
| 2019 | -5 | -9 | -8 | -3 | -1 | -7 | -5 | -1 | -3 | -8 | 2 | -8 |
| 2020 | -3 | -4 | -6 | -20 | -26 | -35 | -32 | -25 | -12 | -3 | -7 | -14 |
| 2021 | -16 | -11 | -15 | -7 | -11 | -5 | -13 | -15 | | | | |

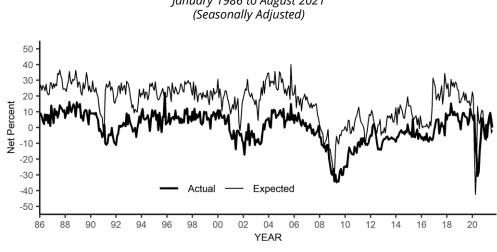
MOST IMPORTANT REASON FOR LOWER EARNINGS

Percent Reason August 2021

| Reason | Current Month | One Year Ago | Two Years Ago |
|-----------------------|----------------------|--------------|---------------|
| Sales Volume | 8 | 23 | 7 |
| Increased Costs* | 16 | 4 | 7 |
| Cut Selling Prices | 2 | 3 | 2 |
| Usual Seasonal Change | 3 | 2 | 3 |
| Other | 1 | 6 | 2 |

* Increased costs include labor, materials, finance, taxes, and regulatory costs.





Actual (Prior Three Months) and Expected (Next Three Months) January 1986 to August 2021 (Seasonally Adjusted)

ACTUAL SALES CHANGES

Net Percent ("Higher" Minus "Lower") Last Three Months Compared to Prior Three Months (Seasonally Adjusted)

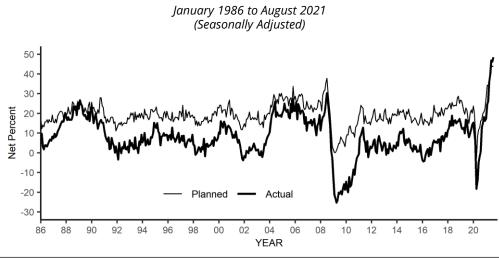
| | Jan | Feb | Mar | Apr | Мау | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| 2016 | -7 | -6 | -8 | -6 | -8 | -4 | -8 | -9 | -6 | -7 | -8 | -7 |
| 2017 | -2 | 2 | 5 | 5 | 5 | -4 | 0 | 3 | 1 | 1 | -5 | 9 |
| 2018 | 5 | 8 | 8 | 8 | 15 | 10 | 8 | 10 | 8 | 8 | 9 | 4 |
| 2019 | 4 | -1 | 5 | 9 | 9 | 7 | 7 | 6 | 2 | 4 | 12 | 9 |
| 2020 | 7 | 5 | 8 | -11 | -19 | -31 | -28 | -15 | -6 | 6 | 5 | -2 |
| 2021 | -7 | 2 | -6 | 3 | 7 | 9 | 5 | 0 | | | | |

SALES EXPECTATIONS

Net Percent ("Higher" Minus "Lower") During Next Three Months (Seasonally Adjusted)

| | Jan | Feb | Mar | Apr | Мау | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| 2016 | 3 | 0 | 1 | 1 | 1 | 2 | 1 | -1 | 4 | 1 | 11 | 31 |
| 2017 | 29 | 26 | 18 | 20 | 22 | 17 | 22 | 27 | 15 | 21 | 34 | 28 |
| 2018 | 25 | 28 | 20 | 21 | 31 | 26 | 29 | 26 | 29 | 28 | 24 | 23 |
| 2019 | 16 | 16 | 19 | 20 | 23 | 17 | 22 | 17 | 16 | 17 | 13 | 16 |
| 2020 | 23 | 19 | -12 | -42 | -24 | 13 | 5 | 3 | 8 | 11 | 10 | -4 |
| 2021 | -6 | -8 | 0 | 1 | 3 | 7 | -4 | -2 | | | | |

PRICES



Actual Last Three Months and Planned Next Three Months

ACTUAL PRICE CHANGES

Net Percent ("Higher" Minus "Lower") Compared to Three Months Ago (Seasonally Adjusted)

| | Jan | Feb | Mar | Apr | Мау | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| 2016 | -4 | -4 | -4 | -1 | 1 | 2 | -2 | 3 | -1 | 2 | 5 | 6 |
| 2017 | 5 | 6 | 5 | 7 | 7 | 1 | 8 | 9 | 6 | 8 | 10 | 8 |
| 2018 | 11 | 13 | 16 | 14 | 19 | 14 | 16 | 17 | 15 | 16 | 16 | 17 |
| 2019 | 15 | 13 | 12 | 13 | 10 | 17 | 16 | 11 | 8 | 10 | 12 | 14 |
| 2020 | 15 | 11 | 6 | -18 | -14 | -5 | -2 | 1 | 13 | 15 | 18 | 16 |
| 2021 | 17 | 25 | 26 | 36 | 40 | 47 | 46 | 49 | | | | |

PRICE PLANS

Net Percent ("Higher" Minus "Lower") in the Next Three Months (Seasonally Adjusted)

| | Jan | Feb | Mar | Apr | Мау | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| 2016 | 16 | 14 | 17 | 16 | 16 | 16 | 14 | 15 | 18 | 15 | 19 | 24 |
| 2017 | 21 | 20 | 20 | 18 | 21 | 19 | 23 | 20 | 19 | 22 | 23 | 22 |
| 2018 | 23 | 24 | 25 | 22 | 26 | 24 | 24 | 24 | 24 | 28 | 29 | 25 |
| 2019 | 27 | 26 | 24 | 21 | 20 | 23 | 22 | 17 | 15 | 20 | 22 | 20 |
| 2020 | 24 | 20 | 12 | -3 | 9 | 12 | 13 | 16 | 17 | 20 | 21 | 22 |
| 2021 | 28 | 34 | 34 | 36 | 43 | 44 | 44 | 44 | | | | |

ACTUAL EMPLOYMENT CHANGES

Net Percent ("Increase" Minus "Decrease") in the Last Three Months (Seasonally Adjusted)

| | Jan | Feb | Mar | Apr | Мау | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| 2016 | 1 | -3 | 0 | -1 | -1 | -2 | -2 | -3 | 3 | 0 | -2 | 4 |
| 2017 | 3 | 4 | 2 | 4 | 5 | -1 | 2 | 2 | -1 | 3 | 2 | 3 |
| 2018 | 4 | 4 | 4 | 7 | 7 | 3 | 6 | 5 | 1 | 5 | 5 | 5 |
| 2019 | 7 | 9 | 12 | 7 | 9 | 5 | 3 | 5 | 4 | 4 | 10 | 6 |
| 2020 | 9 | 13 | 8 | -12 | -16 | -16 | -11 | -12 | -6 | -2 | -2 | -5 |
| 2021 | 0 | -3 | -2 | 1 | -5 | -2 | -6 | -8 | | | | |

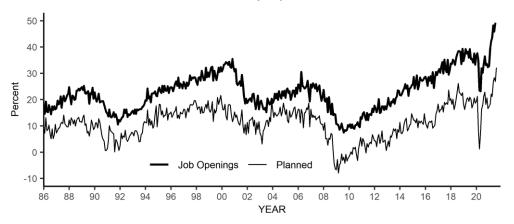
QUALIFIED APPLICANTS FOR JOB OPENINGS

| | Jan | Feb | Mar | Apr | Мау | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| 2016 | 45 | 42 | 41 | 46 | 48 | 48 | 46 | 48 | 48 | 48 | 52 | 44 |
| 2017 | 47 | 44 | 45 | 48 | 51 | 46 | 52 | 52 | 49 | 52 | 44 | 54 |
| 2018 | 49 | 47 | 47 | 50 | 48 | 55 | 52 | 55 | 53 | 53 | 53 | 54 |
| 2019 | 49 | 49 | 54 | 49 | 54 | 50 | 56 | 57 | 50 | 53 | 53 | 50 |
| 2020 | 49 | 52 | 47 | 41 | 37 | 43 | 44 | 46 | 50 | 48 | 47 | 48 |
| 2021 | 46 | 51 | 51 | 54 | 57 | 56 | 57 | 60 | | | | |

Percent Few or No Qualified Applicants



Planned Next Three Months and Current Job Openings January 1986 to August 2021 (Seasonally Adjusted)



JOB OPENINGS

Percent With Positions Not Able to Fill Right Now (Seasonally Adjusted)

| | Jan | Feb | Mar | Apr | Мау | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| 2016 | 29 | 28 | 25 | 29 | 27 | 29 | 26 | 30 | 24 | 28 | 31 | 29 |
| 2017 | 31 | 32 | 30 | 33 | 34 | 30 | 35 | 31 | 30 | 35 | 30 | 31 |
| 2018 | 34 | 34 | 35 | 35 | 33 | 36 | 37 | 38 | 38 | 38 | 34 | 39 |
| 2019 | 35 | 37 | 39 | 38 | 38 | 36 | 39 | 35 | 35 | 34 | 38 | 33 |
| 2020 | 37 | 38 | 35 | 24 | 23 | 32 | 30 | 33 | 36 | 33 | 34 | 32 |
| 2021 | 33 | 40 | 42 | 44 | 48 | 46 | 49 | 50 | | | | |

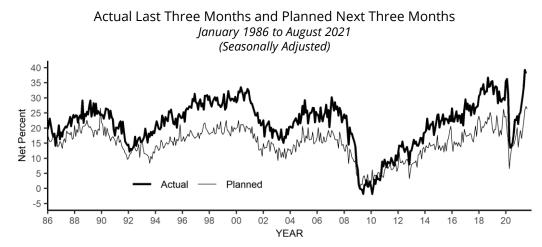
HIRING PLANS

Net Percent ("Increase" Minus "Decrease") in the Next Three Months (Seasonally Adjusted)

| | Jan | Feb | Mar | Apr | Мау | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| 2016 | 11 | 10 | 9 | 11 | 12 | 11 | 12 | 9 | 10 | 10 | 15 | 16 |
| 2017 | 18 | 15 | 16 | 16 | 18 | 15 | 19 | 18 | 19 | 18 | 24 | 20 |
| 2018 | 20 | 18 | 20 | 16 | 18 | 20 | 23 | 26 | 23 | 22 | 22 | 23 |
| 2019 | 18 | 16 | 18 | 20 | 21 | 19 | 21 | 20 | 17 | 18 | 21 | 19 |
| 2020 | 19 | 21 | 9 | 1 | 8 | 16 | 18 | 21 | 23 | 18 | 21 | 17 |
| 2021 | 17 | 18 | 22 | 21 | 27 | 28 | 27 | 32 | | | | |



COMPENSATION



ACTUAL COMPENSATION CHANGES

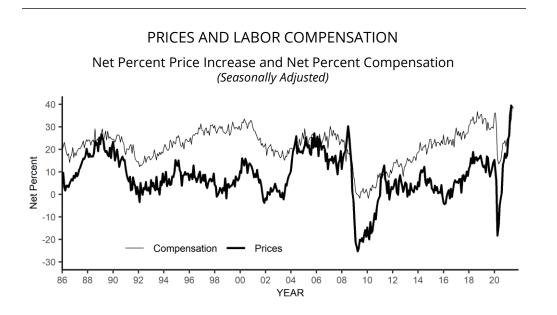
Net Percent ("Increase" Minus "Decrease") During Last Three Months (Seasonally Adjusted)

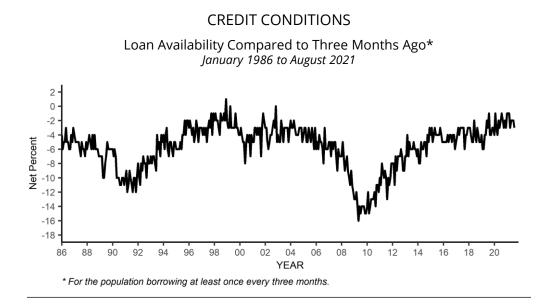
| | Jan | Feb | Mar | Apr | Мау | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| 2016 | 27 | 22 | 22 | 24 | 26 | 22 | 24 | 24 | 22 | 25 | 21 | 26 |
| 2017 | 30 | 26 | 28 | 26 | 28 | 24 | 27 | 28 | 25 | 27 | 27 | 27 |
| 2018 | 31 | 31 | 33 | 33 | 35 | 31 | 32 | 32 | 37 | 34 | 34 | 35 |
| 2019 | 36 | 31 | 33 | 34 | 34 | 28 | 32 | 29 | 29 | 30 | 30 | 29 |
| 2020 | 36 | 36 | 31 | 16 | 14 | 14 | 15 | 18 | 23 | 23 | 24 | 21 |
| 2021 | 25 | 25 | 28 | 31 | 34 | 39 | 38 | 41 | | | | |

COMPENSATION PLANS

Net Percent ("Increase" Minus "Decrease") in the Next Three Months (Seasonally Adjusted)

| | Jan | Feb | Mar | Apr | Мау | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| 2016 | 15 | 12 | 16 | 15 | 15 | 14 | 15 | 14 | 14 | 19 | 15 | 20 |
| 2017 | 18 | 17 | 18 | 18 | 18 | 18 | 16 | 15 | 18 | 21 | 17 | 23 |
| 2018 | 24 | 22 | 19 | 21 | 20 | 21 | 22 | 21 | 24 | 23 | 25 | 24 |
| 2019 | 20 | 18 | 20 | 20 | 24 | 21 | 17 | 19 | 18 | 22 | 26 | 24 |
| 2020 | 24 | 19 | 16 | 7 | 10 | 13 | 14 | 14 | 16 | 18 | 20 | 14 |
| 2021 | 17 | 19 | 17 | 20 | 22 | 26 | 27 | 26 | | | | |





REGULAR BORROWERS

Percent Borrowing at Least Once Every Three Months

| | Jan | Feb | Mar | Apr | Мау | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| 2016 | 33 | 31 | 32 | 29 | 29 | 29 | 28 | 29 | 32 | 28 | 31 | 30 |
| 2017 | 30 | 31 | 30 | 31 | 28 | 27 | 30 | 31 | 29 | 30 | 30 | 34 |
| 2018 | 31 | 31 | 32 | 31 | 34 | 28 | 32 | 32 | 29 | 32 | 32 | 35 |
| 2019 | 33 | 33 | 34 | 31 | 31 | 28 | 28 | 33 | 30 | 29 | 28 | 29 |
| 2020 | 31 | 28 | 26 | 29 | 26 | 27 | 26 | 24 | 26 | 25 | 22 | 26 |
| 2021 | 23 | 26 | 23 | 24 | 23 | 21 | 21 | 20 | | | | |

AVAILABILITY OF LOANS

Net Percent ("Easier" Minus "Harder") Compared to Three Months Ago (Regular Borrowers)

| | Jan | Feb | Mar | Apr | Мау | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| 2016 | -5 | -5 | -5 | -5 | -4 | -5 | -4 | -4 | -5 | -4 | -4 | -6 |
| 2017 | -5 | -4 | -3 | -4 | -3 | -3 | -3 | -3 | -6 | -4 | -4 | -3 |
| 2018 | -3 | -3 | -4 | -5 | -5 | -2 | -4 | -5 | -3 | -4 | -5 | -5 |
| 2019 | -4 | -6 | -6 | -4 | -4 | -2 | -3 | -1 | -4 | -4 | -3 | -3 |
| 2020 | -4 | -1 | -3 | -4 | -2 | -3 | -2 | -1 | -2 | -3 | -2 | -3 |
| 2021 | -1 | -1 | -1 | -3 | -2 | -2 | -2 | -3 | | | | |

BORROWING NEEDS SATISFIED

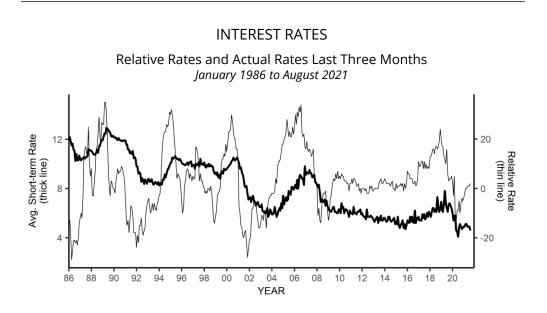
Percent of All Businesses Last Three Months Satisfied/ Percent of All Businesses Last Three Months Not Satisfied (All Borrowers)

| | Jan | Feb | Mar | Apr | Мау | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|------|------|------|------|------|------|------|------|------|------|------|------|------|
| 2016 | 35/3 | 31/4 | 31/5 | 31/4 | 31/4 | 32/5 | 30/3 | 29/4 | 32/6 | 29/4 | 30/4 | 29/4 |
| 2017 | 31/4 | 30/3 | 32/4 | 32/3 | 31/3 | 27/4 | 31/3 | 34/3 | 33/2 | 29/4 | 32/4 | 32/3 |
| 2018 | 31/3 | 32/2 | 31/4 | 32/4 | 37/4 | 30/3 | 32/3 | 33/3 | 27/3 | 30/3 | 32/3 | 32/4 |
| 2019 | 33/3 | 34/3 | 33/3 | 32/4 | 34/3 | 29/3 | 28/3 | 31/4 | 30/2 | 29/3 | 28/3 | 29/3 |
| 2020 | 30/3 | 32/2 | 29/3 | 29/5 | 33/3 | 34/3 | 35/3 | 31/3 | 33/2 | 29/3 | 25/2 | 26/3 |
| 2021 | 24/2 | 28/2 | 27/2 | 26/2 | 23/3 | 25/3 | 23/2 | 22/2 | | | | |

EXPECTED CREDIT CONDITIONS

Net Percent ("Easier" Minus "Harder") During Next Three Months (Regular Borrowers)

| | Jan | Feb | Mar | Apr | Мау | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| 2016 | -7 | -7 | -6 | -6 | -6 | -6 | -5 | -5 | -7 | -6 | -5 | -6 |
| 2017 | -3 | -3 | -3 | -4 | -4 | -3 | -4 | -3 | -4 | -5 | -4 | -4 |
| 2018 | -4 | -3 | -6 | -6 | -5 | -4 | -4 | -6 | -5 | -5 | -5 | -6 |
| 2019 | -5 | -5 | -7 | -4 | -5 | -3 | -4 | -2 | -4 | -3 | -3 | -3 |
| 2020 | -4 | -1 | -4 | -6 | -4 | -6 | -5 | -4 | -5 | -4 | -3 | -5 |
| 2021 | -3 | -6 | -3 | -3 | -3 | -4 | -4 | -4 | | | | |



RELATIVE INTEREST RATE PAID BY REGULAR BORROWERS

Net Percent ("Higher" Minus "Lower") Compared to Three Months Ago

| | Jan | Feb | Mar | Apr | Мау | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| 2016 | 7 | 6 | 6 | 4 | 4 | 4 | 2 | 2 | 3 | 1 | 2 | 4 |
| 2017 | 11 | 9 | 9 | 11 | 11 | 8 | 11 | 8 | 10 | 8 | 9 | 8 |
| 2018 | 12 | 13 | 14 | 16 | 16 | 14 | 17 | 17 | 16 | 17 | 19 | 24 |
| 2019 | 20 | 17 | 17 | 13 | 12 | 10 | 16 | 6 | 3 | 4 | 4 | 5 |
| 2020 | 3 | -3 | 5 | -11 | -13 | -9 | -9 | -5 | -10 | -6 | -4 | -5 |
| 2021 | -4 | -2 | 0 | 0 | 1 | 1 | 1 | 2 | | | | |

Borrowing at Least Once Every Three Months.

ACTUAL INTEREST RATE PAID ON SHORT-TERM LOANS BY BORROWERS

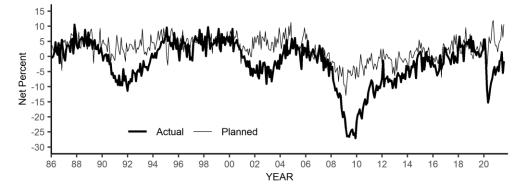
| | Jan | Feb | Mar | Apr | Мау | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| 2016 | 5.4 | 5.3 | 5.2 | 5.7 | 5.3 | 5.7 | 5.3 | 5.2 | 6.2 | 5.2 | 5.6 | 5.5 |
| 2017 | 5.7 | 5.4 | 5.4 | 5.4 | 5.9 | 5.6 | 5.9 | 5.5 | 5.6 | 6.0 | 5.7 | 6.1 |
| 2018 | 5.9 | 5.7 | 6.1 | 6.4 | 6.4 | 6.1 | 6.3 | 6.1 | 7.3 | 6.4 | 6.1 | 6.4 |
| 2019 | 6.9 | 6.2 | 6.1 | 6.7 | 7.8 | 6.8 | 6.4 | 6.1 | 6.7 | 6.8 | 6.6 | 6.4 |
| 2020 | 6.0 | 5.4 | 5.8 | 5.8 | 4.6 | 4.5 | 4.1 | 4.8 | 5.1 | 4.9 | 4.7 | 4.8 |
| 2021 | 4.9 | 4.9 | 5.1 | 5.1 | 4.9 | 4.9 | 4.9 | 4.6 | | | | |

Average Interest Rate Paid

SMALL BUSINESS INVENTORIES

INVENTORIES

Actual (Last Three Months) and Planned (Next Three Months) January 1986 to August 2021 (Seasonally Adjusted)



ACTUAL INVENTORY CHANGES

Net Percent ("Increase" Minus "Decrease") During Last Three Months (Seasonally Adjusted)

| | Jan | Feb | Mar | Apr | Мау | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| 2016 | -2 | -3 | -3 | -5 | -6 | -6 | -5 | 0 | -4 | -3 | -3 | 3 |
| 2017 | 3 | 1 | 0 | -1 | -1 | -3 | 1 | 1 | -2 | 0 | -2 | -2 |
| 2018 | 4 | 7 | 3 | 4 | 4 | -2 | 4 | 4 | 5 | 4 | 6 | 3 |
| 2019 | 7 | 2 | 5 | 2 | 2 | 0 | 2 | 1 | 0 | 0 | 2 | 2 |
| 2020 | 6 | 6 | 0 | -11 | -15 | -14 | -11 | -9 | -7 | -5 | -4 | -6 |
| 2021 | -4 | -3 | -5 | -2 | -1 | 1 | -6 | -2 | | | | |

INVENTORY SATISFACTION

Net Percent ("Too Low" Minus "Too Large") at Present Time (Seasonally Adjusted)

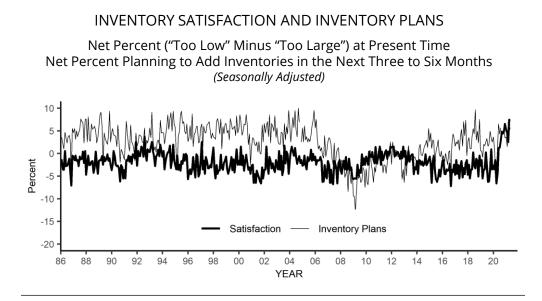
| | Jan | Feb | Mar | Apr | Мау | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| 2016 | -2 | -2 | -5 | -5 | -4 | -4 | -4 | -2 | -7 | -4 | -4 | -3 |
| 2017 | -5 | -2 | -5 | -3 | -6 | -3 | -2 | -5 | -3 | -5 | -2 | -2 |
| 2018 | -5 | -3 | -6 | -4 | -4 | 0 | -3 | -3 | -1 | -2 | -5 | -1 |
| 2019 | -3 | -2 | -6 | -4 | -4 | 0 | -3 | -6 | -6 | -4 | 1 | -4 |
| 2020 | -3 | -4 | -2 | -7 | -5 | 1 | 1 | 3 | 5 | 4 | 5 | 7 |
| 2021 | 5 | 5 | 3 | 7 | 8 | 11 | 12 | 11 | | | | |

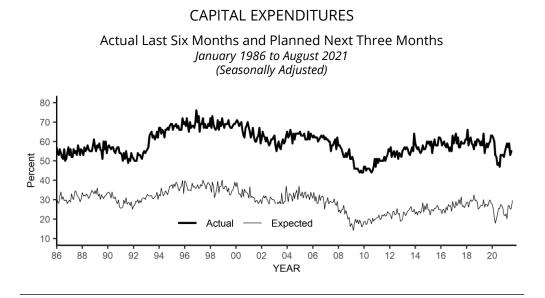
INVENTORY PLANS

Net Percent ("Increase" Minus "Decrease") in the Next Three to Six Months (Seasonally Adjusted)

| | Jan | Feb | Mar | Apr | Мау | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| 2016 | -1 | -1 | -2 | 0 | -1 | -3 | 0 | 1 | -7 | 2 | 4 | 4 |
| 2017 | 2 | 3 | 2 | 3 | 1 | 4 | 5 | 2 | 7 | 4 | 7 | -1 |
| 2018 | 3 | 4 | 1 | 1 | 4 | 6 | 4 | 10 | 3 | 5 | 2 | 8 |
| 2019 | 1 | 1 | -1 | 2 | 2 | 3 | 3 | 2 | 2 | 5 | 3 | 3 |
| 2020 | 4 | 2 | -3 | -4 | 2 | 7 | 4 | 6 | 11 | 12 | 5 | 4 |
| 2021 | 4 | 2 | 4 | 5 | 6 | 11 | 6 | 11 | | | | |

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ACTUAL CAPITAL EXPENDITURES

Percent Making a Capital Expenditure During the Last Six Months

| | Jan | Feb | Mar | Apr | Мау | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| 2016 | 61 | 58 | 59 | 60 | 58 | 57 | 59 | 57 | 55 | 57 | 55 | 63 |
| 2017 | 59 | 62 | 64 | 59 | 62 | 57 | 57 | 60 | 59 | 59 | 59 | 61 |
| 2018 | 61 | 66 | 58 | 61 | 62 | 59 | 58 | 56 | 60 | 58 | 61 | 61 |
| 2019 | 60 | 58 | 60 | 58 | 64 | 54 | 57 | 59 | 57 | 59 | 60 | 63 |
| 2020 | 63 | 62 | 60 | 53 | 52 | 48 | 49 | 47 | 53 | 53 | 53 | 52 |
| 2021 | 55 | 57 | 59 | 57 | 59 | 53 | 55 | 55 | | | | |

TYPE OF CAPITAL EXPENDITURES MADE

Percent Purchasing or Leasing During Last Six Months

| Туре | Current Month | One Year Ago | Two Years Ago |
|-------------------------|---------------|--------------|---------------|
| Vechicles | 22 | 21 | 24 |
| Equipment | 41 | 34 | 42 |
| Furniture or Fixtures | 12 | 9 | 15 |
| Add. Bldgs. or Land | 6 | 6 | 4 |
| Improved Bldgs. or Land | 16 | 12 | 18 |

AMOUNT OF CAPITAL EXPENDITURES MADE

Percent Distribution of Per Firm Expenditures During the Last Six Months

| Amount | Current Month | One Year Ago | Two Years Ago |
|----------------------|----------------------|--------------|---------------|
| \$1 to \$999 | 2 | 2 | 3 |
| \$1,000 to \$4,999 | 6 | 5 | 8 |
| \$5,000 to \$9,999 | 7 | 5 | 7 |
| \$10,000 to \$49,999 | 16 | 16 | 18 |
| \$50,000 to \$99,999 | 10 | 7 | 10 |
| \$100,000 + | 13 | 10 | 13 |
| No Answer | 1 | 2 | 0 |

CAPITAL EXPENDITURE PLANS

Percent Planning a Capital Expenditure During Next Three to Six Months (Seasonally Adjusted)

| | Jan | Feb | Mar | Apr | Мау | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| 2016 | 25 | 23 | 25 | 25 | 23 | 26 | 25 | 28 | 27 | 27 | 24 | 29 |
| 2017 | 27 | 26 | 29 | 27 | 28 | 30 | 28 | 32 | 27 | 27 | 26 | 27 |
| 2018 | 29 | 29 | 26 | 29 | 30 | 29 | 30 | 33 | 30 | 30 | 29 | 25 |
| 2019 | 26 | 27 | 27 | 27 | 30 | 26 | 28 | 28 | 27 | 29 | 30 | 28 |
| 2020 | 28 | 26 | 21 | 18 | 20 | 22 | 26 | 26 | 28 | 27 | 26 | 22 |
| 2021 | 22 | 23 | 20 | 27 | 27 | 25 | 26 | 30 | | | | |

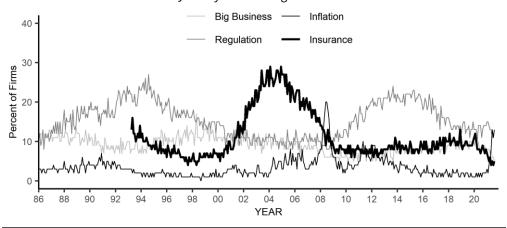
August 2021 Survey One Year Problem Current Survey Low Ago High Taxes Inflation **Poor Sales** Fin. & Interest Rates **Cost of Labor Government Regulation** Comp. from Large Bus. **Quality of Labor** Cost/Avail. of Insurance Other

SINGLE MOST IMPORTANT PROBLEM

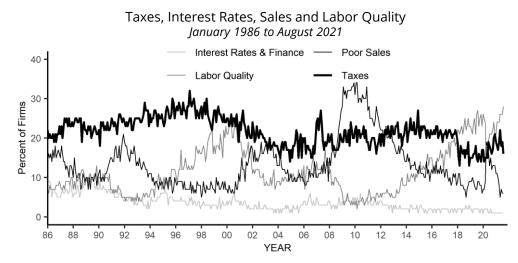
SINGLE MOST IMPORTANT PROBLEM

SELECTED SINGLE MOST IMPORTANT PROBLEM

Inflation, Big Business, Insurance and Regulation January 1986 to August 2021



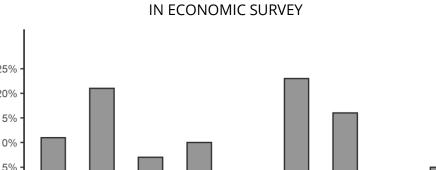
SELECTED SINGLE MOST IMPORTANT PROBLEM



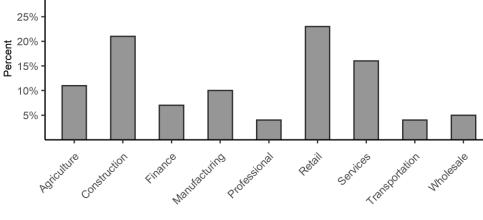
OWNER/MEMBERS PARTICIPATING IN ECONOMIC SURVEY NFIB

| | Jan | Feb | Mar | Apr | Мау | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|------|------|-----|-----|------|-----|-----|------|-----|-----|------|-----|-----|
| 2016 | 1438 | 756 | 727 | 1644 | 700 | 735 | 1703 | 730 | 723 | 1702 | 724 | 619 |
| 2017 | 1873 | 764 | 704 | 1618 | 699 | 624 | 1533 | 713 | 629 | 1513 | 544 | 495 |
| 2018 | 1658 | 642 | 570 | 1554 | 562 | 665 | 1718 | 680 | 642 | 1743 | 700 | 621 |
| 2019 | 1740 | 526 | 643 | 1735 | 650 | 606 | 1502 | 680 | 603 | 1618 | 500 | 488 |
| 2020 | 1692 | 641 | 627 | 1832 | 814 | 670 | 1652 | 751 | 604 | 1719 | 561 | 542 |
| 2021 | 1109 | 678 | 514 | 1516 | 659 | 592 | 1440 | 595 | | | | |

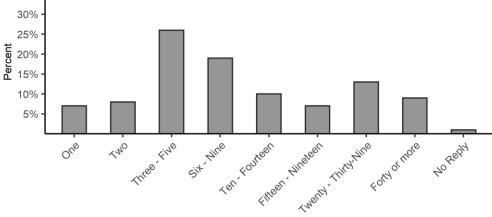
Actual Number of Firms



NFIB OWNER/MEMBERS PARTICIPATING



NFIB OWNER/MEMBERS PARTICIPATING IN ECONOMIC SURVEY Number of Full and Part-Time Employees



NFIB RESEARCH CENTER SMALL BUSINESS ECONOMIC SURVEY

| SMALL BUSINESS SURVEY QUESTIONS | Page in Report |
|--|----------------|
| Do you think the next three months will be a good time for small business to expand substantially? Why? | 4 |
| About the economy in general, do you think that six months from now general business conditions will be better than they are now, about the same, or worse? | 5 |
| Were your net earnings or "income" (after taxes) from your business during the last calendar quarter higher, lower, or about the same as they were for the quarter before? | 6 |
| If higher or lower, what is the most important reason? | 6 |
| During the last calendar quarter, was your dollar sales volume higher, lower, or about the same as it was for the quarter before? | 7 |
| Overall, what do you expect to happen to real volume (number of units) of goods and/or services that you will sell during the next three months? | 7 |
| How are your average selling prices compared to three months ago? | 8 |
| In the next three months, do you plan to change the average selling prices of your goods and/or services? | 8 |
| During the last three months, did the total number of employ in your firm increase, decrease, or stay about the same? | |
| If you have filled or attempted to fill any job openings in the past three months, how many qualified applicants were there for the position(s)? | 9 |
| Do you have any job openings that you are not able to fill right now? | 10 |
| In the next three months, do you expect to increase or decrease the total number of people working for you? | 10 |
| Over the past three months, did you change the average employee compensation? | 11 |
| Do you plan to change average employee compensation during the next three months? | 11 |

| SMALL BUSINESS SURVEY QUESTIONS | PAGE IN REPORT |
|--|----------------|
| Areloans easier or harder to get than they were three months ago? | 12 |
| During the last three months, was your firm able to satisfy its borrowing needs? | 13 |
| Do you expect to find it easier or harder to obtain your required financing during the next three months? | 13 |
| If you borrow money regularly (at least once every three months) as part of your business activity, how does the rate of interest payable on your most recent loan compare with that paid three months ago? | 14 |
| If you borrowed within the last three months for business purposes, and the loan maturity (pay back period) was 1 year or less, what interest rate did you pay? | 14 |
| During the last three months, did you increase or decrease your inventories? | 15 |
| At the present time, do you feel your inventories are too large, about right, or inadequate? | 15 |
| Looking ahead to the next three months to six months, do you expect, on balance, to add to your inventories, keep them about the same, or decrease them? | 15 |
| During the last six months, has your firm made any capital expenditures to improve or purchase equipment, buildings, or land? | 16 |
| If [your firm made any capital expenditures], what was the total cost of all these projects? | 17 |
| Looking ahead to the next three to six months, do you expect to make any capital expenditures for plant and/or physical equipment? | . 17 |
| What is the single most important problem facing your business today? | 18 |
| Please classify your major business activity, using one of the categories of example below | . 19 |
| How many employees do you have full and part-time, including yourself? | 19 |