NFIB UPDATE

COVID-19 Webinar Series for Small Business

with Beth Milito and Holly Wade, NFIB



August 11, 2021

Special Guests – Veronica Pugin and Nicola Montagna, SBA

Topic – EIDL Microloans and PPP Direct Forgiveness Portal: Updates with the SBA



DISCLAIMER

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- This is based on information available by 08/10/21.



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WITH FEATURED EXPERTS

Small Biz Coffee Corner FACEBOOK LIVE

Stop by to ask your small business COVID-19 relief program questions on PPP, EIDL, ERTC, and more!

Thursday, August 12 | 2pm EDT



Beth Milito

Senior Executive Counsel, NFIB Small Business Legal Center



Holly Wade Executive Director,

Executive Director, NFIB Research Center

Facebook.com/NFIB

Upcoming Webinars

Wednesday, August 25th @ 12pm EST

Beth and Holly with answer PPP Loan Forgiveness, Employee Retention Credit, and Economic Injury Disaster Loan questions!

Agenda

- Employee Retention Credit
- EIDL microloans and PPP loan forgivness
- ≻ Q&A
- Send questions to info@nfib.org

COVID-19 Resources

- <u>Paycheck Protection Program</u>
- Economic Injury Disaster Loan
- <u>Employee Retention Credit</u>
- Restaurant Revitalization Fund
- <u>Shuttered Venue Grant</u>
- NFIB Coronavirus Resources (including past webinars)

Employee Retention Credit (ERC) – The Basics

	2020 3/13/202 – 12/31/2020	2021 1/1/2021 – 12/31/2021
Maximum Tax Credit per Employee	\$5,000 for 2020	\$28,000 for 2021
Tax Credit Calculation	50% of the first \$10,000 in qualified wages per employee in a quarter	70% of the first \$10,000 in qualified wages per employee in a quarter
	100 employees or less	500 employees or less
Eligibility	50% reduction in gross receipts a quarter compared to same quarter in 2019 OR subjected to mandatory partial or full shutdown	20% reduction in gross receipts a quarter compared to same quarter in 2019 OR subjected to mandatory partial or full shutdown

Employee Retention Credit (ERC) – More FAQs

What is "subjected to mandatory partial or full shutdown" exactly?

The IRS has previously stated that "more than a nominal portion" of operations had to be suspended. Notice 2021-20, explains :

- Gross receipts from the suspended operations measure 10% or more of total gross receipts during the same period in 2019,
- Hours of service performed by employees in the suspended operations measure 10% or more of total hours of service performed during the same period in 2019, or
- Modifications to operations result in a reduction of 10% or more of the employer's ability to provide goods or services.



Employee Retention Credit (ERC) – The Basics

How to claim the credit

Eligible employers claim the ERC by reducing employment tax deposits on their 941 form.

Retroactive

Employers who didn't claim the ERC on their originally filed IRS Forms 941 may retroactively claim the credits using the IRS Forms 941-X.

Employers have <u>three years</u> from the date the original return was filed, or two years from the date the taxes were paid, to file an IRS Form 941-X.

Advanceable

Eligible employers can request advance payment of the credit on Form 7200, Advance Payment of Employer Credits Due to COVID-19, after first reducing their employment tax deposits.

"Eligible employers may continue to access the employee retention credit for the first and second calendar quarters of 2021 prior to filing their employment tax returns by reducing employment tax deposits in anticipation of the employee retention credit"



Employee Retention Credit (ERC) – FAQs

Related Individuals' Wages Excluded

A child or a descendant of a child; A brother, sister, stepbrother, or stepsister; The father or mother, or an ancestor of either; A stepfather or stepmother; A niece or nephew; An aunt or uncle;

A son-in-law, daughter-in-law, father-in-law, mother-in-law, brother-in-law, or sister-in-law.

Owners and Spouses?

Unfortunately, <u>no</u> (basically). The IRS released guidance that says that majority owners and their spouses will not qualify for the credit in almost all situations. If the majority owner has any living family other than their spouse (by blood or marriage), their wages likely cannot be qualified.

- In addition, if the Eligible Employer is a corporation, then a related individual is any person that bears a relationship described above with an individual owning, directly or indirectly, more than 50 percent in value of the outstanding stock of the corporation.
- If the Eligible Employer is an entity other than a corporation, then a related individual is any person that bears a relationship described above with an individual owning, directly or indirectly, more than 50 percent of the capital and profits interests in the entity.

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If the Eligible Employer is an estate or trust, then a related individual includes a grantor, beneficiary, or fiduciary of the estate or trust, or any person that bears a relationship described above with an individual who is a grantor, beneficiary, or fiduciary of the estate or trust.



COVID EIDL

July 2021

COVID EIDL Program Overview – Loans

- The COVID EIDL program is a Federal small business loan program designed to support small businesses to recover from the COVID-19 economic recession by providing quick, borrower-friendly capital.
- This program currently offers two categories of small business loans:

Product Category	Micro	Full
Loan Size	\$1,000 - \$25,000	>\$25,000 to \$500,000
Application Requirements	 No collateral nor personal guarantee Mobile application 	 Collateral required >\$25,000 Personal guarantee required >\$200,000 Mobile application not permitted

COVID EIDL Terms

Category	Micro Terms	Full Terms	
Amount	\$1,000 to \$25,000		>\$25,000 to \$500,000
Interest		3.75% (business) 2.75% (non-profit)	
Repayment Period	30 years		
Deferment	Up to 24 months		
Requirements	Collateral: None Personal Guarantee: None	Collateral: >\$2 Personal Guar	25,000 antee: >\$200,000
Use		 Vormal operating expenses Payroll Rent Cost of goods sold Commercial Debt Working capital 	

Benefits to Small Business Owners

Repayment

- These borrower-friendly terms extend payments over thirty years at a lower interest rate
- This results in particularly low monthly payments for the micro COVID EIDL, allowing small businesses to focus on recovery

\$10,000 COVID EIDL Microloan = ~\$46 monthly payment

Use

- The flexible use of funds allows small business owners to meet immediate needs
- This includes making debt payments on debt accrued before or during the pandemic
- Examples:

Credit Card Payments

Increased Wages

Accumulated Rent

Increased COGS

Application

Eligibility

- <500 employees (includes sole proprietorship, self-employed small business owners)
- Credit scores of at least 570
- Evidence of being in or invested in launching business by January 2020

Loan Amount

Economic injury formula:

(Annual Revenue – Annual Cost of Goods Sold)
 x 2 = Loan Amount

Application Steps

- Mobile-friendly application process for micro-loan
- Estimated timeline has improved after process changes
- Deadline: December 31, 2021

Required Documents

- Federal Income Taxes or Business Financial Statements
- IRS Form 4506-T

Improvements in Program Operations

To enhance capacity and resolve the COVID EIDL program's process challenges, the COVID EIDL Loan Program was transitioned from the Office of Disaster Assistance to the Office of Capital Access (OCA) at the end of June.

Application Review Process

- With this transition, the SBA implemented new processes and performance management and dedicated additional personnel to COVID EIDL, resulting in significant improvements and increased capacity.
- The SBA went from daily processing of loan increases of 1,647 on June 28th to 37,029 on July 28th—a 22-fold increase in production efficiency.
 - The loan officer productivity went from 1.86 applications per day to currently 15 applications per day.
- At these increasing loan review rates, over 300,000 applications have been processed within weeks, and the 600,000+ loan modification backlog is expected to be cleared by mid-August with **most reviewed by early August**.

Customer Service

• The SBA is investing in an improved customer service experience for COVID EIDL applicants which includes more than doubling capacity, enhancing standards and response quality, and developing application completion support.

<u>Outreach</u>

• Additionally, the SBA is investing in outreach efforts to deliver COVID EIDL program information to all communities, including socio-economically disadvantaged communities via partnerships, webinars, and train the trainer series.

Additional Resources

- Customer Service Center: 1-800-659-2955 Operation Hours: 8 am to 8 pm ET Monday through Friday.
- Website: <u>www.sba.gov/eidl</u>
- Subscribe to the SBA's e-newsletter: <u>www.sba.gov/updates</u>
- Follow the SBA on Twitter: <u>@SBAgov</u>
- For local assistance: <u>www.sba.gov/local-assistance</u> and <u>www.sba.gov/asistencia-local</u>
- For more information about SBA programs and services visit: <u>Small Business Administration (sba.gov)</u>



Where do I go to apply for a COVID EIDL loan?

• sba.gov/eidl

What should I do if I believe I have been incorrectly denied?

• For denied applicants, they can apply for reconsideration following the process outlined in the decline letter.

When will the loan increase backlog be closed?

• August

How long is the program available?

• Until December 31, 2021



PPP COVID Revenue Reduction Score & Direct Forgiveness

Only for loans \$150,000 or less for lenders that have opted-in

PPP COVID Revenue Reduction Score & Direct Forgiveness

- Loans \$150,000 or less represent over 93% of outstanding PPP loans
 - Approximately 6 million loans remain to be forgiven
 - Many borrowers will have to begin making payments on these loans in the very near future
- SBA has developed solutions to assist
 - COVID Revenue Reduction Score (Score)
 - Direct Forgiveness
- To date, over 3.2 million loans are eligible for direct forgiveness (1,150 lenders have opted-in to Direct Forgiveness) and SBA has received over 143 thousand submissions

PPP Direct Forgiveness

For lenders that choose to opt-in:

- 1. Borrowers submit forgiveness applications for First Draw and Second Draw loans using SBA Platform
 - Provides a single secure location for borrowers to apply for loan forgiveness using electronic equivalent of SBA Form 3508S
- 2. Platform will notify lenders when borrower has applied for forgiveness
- 3. In the Platform, Lender reviews forgiveness application and issues forgiveness decision to SBA

Improved Process Flow



PPP Direct Forgiveness

Borrowers must submit forgiveness application directly to lender when:

- Lender does not opt-in to use the direct borrower forgiveness process
- Borrower's PPP loan amount is greater than \$150,000
- Borrower does not agree with the data as provided by the SBA system of record, or cannot validate their identity in the Platform (for example, if there is an unreported change of ownership); or
- For any other reason where the Platform rejects the borrower's submission.

In such circumstances, borrowers must follow instructions from their lender regarding how the lender expects the borrower to submit a forgiveness application for its PPP loan

PPP COVID Revenue Reduction Score

- For Second Draw PPP loans SBA is providing a COVID Revenue Reduction Score (Score) that serves as optional method to document borrower's revenue reduction
- The Score was developed using current data on economic recovery and return of businesses to operational status
- SBA will score **all** Second Draw PPP loans \$150,000 or less and will be visible to **all** lenders in the Platform (even those that do not opt-in to Direct Forgiveness) to use on an optional basis

PPP COVID Revenue Reduction Score

• When Score validates the borrower's revenue reduction:

- If borrower has not already provided documentation to the lender, use of Score will satisfy the requirement for the borrower to document revenue reduction
- If borrower has already provided documentation to the lender, lender will make forgiveness decision based on the documentation
- When Score does not validate the borrower's revenue reduction:
 - If borrower has not already provided documentation to the lender, borrower must provide documentation either directly to lender (if lender did not opt-in to Direct Forgiveness) or upload to Platform if lender has optedin, and lender will make forgiveness decision based on the documentation
 - If borrower has already provided documentation to the lender, lender will make forgiveness decision based on the documentation

PPP COVID Revenue Reduction Score & Direct Forgiveness

Regardless whether the lender opts-in to Direct Forgiveness, the following applies to all borrowers:

- Documentation overrides the Score: If the lender has documentation that the borrower did not have a 25% revenue reduction, a satisfactory score will NOT make the borrower eligible - Lender may not make the forgiveness decision based on the Score
- If the lender knows the borrower is ineligible (e.g. discriminatory hiring practices, illegal business), the lender may not approve forgiveness

FAQ

How do I access the portal?

This platform can be accessed by visiting <u>https://directforgiveness.sba.gov</u>.

How do I contact the SBA?

SBA's PPP Direct Forgiveness Hotline is **+1 (877) 552-2692** open Monday through Friday 8am-8pm EST

Where can I find information about Direct Forgiveness?

Borrowers and lenders can find several resources at sba.gov/pppforgiveness

- Lender opt-in list
- Knowledge Base of Frequently Asked Questions
- Other resources and forms



Paycheck Protection Program

Direct Forgiveness Portal User Guide

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Direct Forgiveness Portal

Registration

Direct Forgiveness Portal

- The PPP Direct Forgiveness Portal can be accessed at <u>https://directforgiveness.sba.gov</u>
- The Direct Forgiveness Portal allows PPP borrowers whose loans are \$150,000 or less to apply for forgiveness directly to the SBA by submitting a simple pre-filled application.
- Using **MS Edge** or **Google Chrome** browsers is recommended for an optimal experience.
- New Registration will be required to utilize this portal.



Direct Forgiveness Portal – New Registration

To begin, *A Select - <u>Register to Start your Application</u>*



- 1. 🚎 **Enter** Create a unique username
- 2. 📾 Enter Use your email address
 - Business should have access to this email at any given time
 - Email addresses CANNOT be changed once registration is created
- 3. Enter a password
 - Passwords MUST meet security criteria
- 4. 📾 **Re-enter** your password
- 5. Se Enter Captcha Characters



Direct Forgiveness Portal – Registration Emails

Registrants will receive <u>two</u> emails to complete registration and grant access to the portal. Complete each step to gain access to the application portal.



Once you provide and verify your e-mail address, it CANNOT be changed.

Direct Forgiveness Portal – Sign In

Once registration is complete and confirmation emails have been acknowledged, applicants can access the PPP Direct Forgiveness Portal.

- 1. 📾 Enter the Username created
- 2. Enter the Password created
- 3. A Select Sign In



Password reset and forgot password links are available.

SMS Two-Factor Authentication

All Platform users will encounter two-factor authentication upon login. A US based mobile number must be used. **The provider must not be a VOIP (Voice Over IP) phone carrier.**

U.S. Small Business Administration	Alex Alleria	
	Setue States based mobile obne number in order to protect your account itses bhone isolutions such as Google Voice or related VOIP) services may not work property. University in the image is a second	
the contract of the contract of the contract		

A text message will be sent to the mobile phone provided.





Direct Forgiveness Portal

Application Submission

Direct Forgiveness Portal – Home Page

The Portal has many tools to help simplify the submission process.

- 1. Start New Forgiveness Request
- 2. Access previously started/submitted Forgiveness Requests
- 3. View and Edit Profile
- 4. View Inbox (Messages to/from SBA)
- 5. Help Review FAQs and tips for Application submission
- 6. Take a Guided Tour This provides step by step instructions to the application.

U.S. Small Busine 2 2 2 All Requests					😂 💄 Sign Out
Vour request can be finished in 10 minutes or less. Important: Before you begin, please ensure you will be the authorized signer on this Forgiveness request and have the authority to act on behalf of the PPP Borrower. To complete this request you will need: • Your PPP Loan Number that was originally assigned by the SBA. This should have been provided by your lender when you originally received the PPP proceeds. • Your TIN (Tax identification Number (SSN or EIN or ITIN)) that was used to apply for the PPP loan.	SBA PPP Forgiveness Reque Business Name + Start New Forgiveness Request	SBA Number Take a Guided Tour	PPP Loan Draw	Status	3 4
Privacy Zelay (- Terma of Service					Copyright @2021 Small Business Adminn 5

Direct Forgiveness Portal – Start New Request

Select - Start New Forgiveness Request

Your request can be finished in 10 minutes or less.	SBA PPP Forgiveness	Requests			
mportant: Before you begin, please ensure you will be the authorized signer on this orgreveness request and have the authority to act on behalf of the PPP porrower. To complete this request you will need: • Your PPP Lan Number that was originally assigned by the SBA. This should have been provided by your lender when you our ginally received the PP proceeds. • Your TIN (Tax identification Number (SSN or EIN or ITINI) that was used to apply for the PPP loan.	Business Name + Start New Forgiveness Re	SBA Number uter Take a Guided Tour	PPP Loan Draw	Status	

- 1. 📾 **Enter -** EIN, SSN, or ITIN
- 2. SBA Loan Number
- *3. A* **Select** Find your loan



Security measures are in place that will prevent duplicate applications.

Direct Forgiveness Portal – Loan Details (Section 1)

Most loan information will populate and be locked for edit. Any incorrect information must be updated through PPP Lender prior to Forgiveness request submission.

- 1. *Description: The Select Appropriate Title* from Drop-Down.
- 2. See Enter Primary Contact (First/Last) Name.
- 3. Enter Business Industry Lookup (Select Best Option).

U.S. Small Business Administration		Send Messages directly to SBA	to 🙆 💄 Sign Out
Request not Submitted		Application.	nis Messages 💿 Save Request 🔶 Exit Wizard
Status Helpful Links Resources to	Loan Details	Documentation	Summary
EtranDemoBank assist in applying can be found HERE.	Loan Details This request is to be completed by applicants who are applying for forgiveness of an exis SBA PPP Loan.	All locked (GRAY) fields must b	e •
General Support Phone Number: (877)552-2692	Prefilled data (locked) was provided by your Financial institution during the initial loan req submission to the SBA and cannot be updated here. If there are any discrepancies in loan	Forgiveness Request Submissio	n.
PPP Loan Amount \$150,000.00	details, please consult your Financial Institution, changes cannot be made in this platform.		
\$0	Business Legal Name	DBA or Tradename (If Applicable)	
Your SBA Number	Business TIN (EIN/SSN/ITIN)	Phone Number	
Your Lender Loan Number	ANTICARE	1.11.11.10.00	
Your Current Request Status	Business Address		
Request not Submitted (action required)	Sample Test add1		
E-Signature Required			
E-signature Processing	Title Primary Con	act Name	Primary Email
Submitted to Lender	2		The second rest of the second
	Business Industry Lookup (NAICS)		
O SBA Review	Enter Business Industry		
•	Type an explicit term or set of terms like "Farming" or "Industrial", then choose a code from the list.		year have

Select - Question Marks for details relevant to those fields

Direct Forgiveness Portal – Loan Details (Section 2)

- 1. X Check If lender provided additional funds as part of a PPP loan increase after initial disbursement. (Not Common)
- 2. *A* Select Covered Period from Drop-Down (8 Weeks, 24 Weeks, Other)
- 3. Enter Gross Receipts amount for 2019.
- 4. **Enter** Gross Receipts amount for 2020.

LLS. Small Business Administration		۲	Lead Sign Out
Request not Submitted	🗣 Messages	Save Request	← Exit Wizard
Status Uslaful Lisla	Section 2: Loan Information		
Status neipiur Links	PPP Loan Draw		\sim
لَتَتَقَلَّ EtranDemoBank	Second Draw		~
	PPP Loan Amount		
General Support Phone Number:	\$150,000.00		
(877)552-2692	PPP Loan Disbursement Date (YYYY-MM-DD)		
PPP Loan Amount \$150,000.00	2020-11-27		
Forgiveness Amount 1	Click this box if your lender provided you additional funds as part of a PPP loan increase. (Note: this is not a common scenario, most borrowers won't check this box)		
Your SBA Number	Covered Period Start Date (YYY-MM-DD)		
Your Lender Loan Number	Covered Period 🕖		
Your Current Request Status	8 Weeks		~
Request not Submitted (action required)	Covered Period End Date (YYYY-MM-DD)		
O E-Signature Required	2021-01-21		
E-Signature Processing	Gross Receipts for 2019 <u>Click here for details by entity type</u>		
 Submission to Lender Pending 3 	s		
Submitted to Lender			
O Lender Decision	Gross Receipts for 2020 <u>Click here for details by entity type</u>		
O SBA Review			/
			Needhelp

Control Select - Question Marks for details relevant to those fields

Direct Forgiveness Portal – Loan Details (Section 2-cont)

- 1. See Enter Number of Employees at time of PPP Loan Application
- 2. Enter Number of Employees at Time of Loan Forgiveness Request (Today).
- 3. A Select Yes/No from Drop-Down.
- 4. Enter Amount of PPP spent on Payroll.
- 5. **Enter** Requested Forgiveness Amount.
- 6. Enter Demographic Details (Optional & WILL NOT impact Forgiveness request).
- 7. *Add Demographic (If Necessary)*
- *8. ∂* **Select** Next.



Select - Question Marks for details relevant to those fields

Direct Forgiveness Portal – No Documentation

Required documents will be shown on the screen below (if applicable).

- *C* Select type of document from Drop-Down, Name Document, and *C* Select Choose file. Locate and select file from your device. (Acceptable file types are listed)
- 2. *D* Select Upload.
 - Repeat steps 1-2 until all necessary documents have been uploaded.

U.S. Small Business Administration			8	Sign Out
Orisident			Save Request	← Exit Wizard
Status Helpful Links	Loan Details	Documentation	Summary	
EtranDemoBank	Supporting Documents			
General Support Phone Number: (877)552-2692	No Documents required As a result of your COVID Revenue Reduction Score and/or the characteri You may continue to the next step to submit your Request. The SBA may	stics of your request, the SBA has determined that no documentation is require subsequently request information and documents to review as part of its loan re	ed to support your Forgiveness Request at this time. eview or audit processes.	
PPP Loan Amount \$150,000.00 Forgiveness Amount \$150,000.00 Your SBA Number Your Lender Loan Number Your Request Status (no action required) • Request not Submitted • E-Signature Required	Document Uploader Please name your files contextually. Each attachment must be under 35 megabytes in size to ensure successful subr Valid file types: pdf xls xlsx cav doc docx jpg jpeg pry 	nission. DO NOT ENCRYPT your documents, this will result in us being unable to process	them.	
E-Signature Processing Submission to Lender Pending Submitted to Lender Lender Decision SBA Review	Uploaded Documents Document Name Docum You have no uploaded documents yet.	rent Type File		Ares
	< Pre 3 Next >			Heer ?

Direct Forgiveness Portal – Documentation Needed

Required documents will be shown on the screen below (if applicable).

- Description of the select file from your device. (Acceptable file types are listed)
- 2. *A* Select Upload.
 - Repeat steps 1-2 until all necessary documents have been uploaded.
- *3. A* **Select** Next.

Administration	🕒 💄 Sign Out
Chris Edward Request not Submitted	👒 Messages 🛛 🐟 Save Request 🔶 Exit Wizard
Status Helpful Links	Loan Details Documentation Summary
EtranDemoBank	Supporting Documents
General Support Phone Number: (#77)552-2092 PPP Loan Amount \$150,000.00 Forgiveness Amount \$150,000.00 Yaur SBA Number	Revenue Reduction Documentation Required Please provide documentation to show Revenue Reduction. To be eligible for a Second Draw PPP Loan, you must have experienced a revenue reduction of not less than 25% in at least one quarter of 2020 compared to the same quarter in 2019. We have identified that you need to provide documentation to support your individual circumstance. Such documentation may include any of the following: relevant tax forms, including annual tax forms quarter frintian. Unit is takements (if relevant tax forms are not available) bank statements (if relevant tax forms are not available)
Your San Number 3938114000 Your Lender Loan Number 4123450789 Your Current Request Status © Request not Submitted (action required) © E-Signature Required © E-Signature Required © E-Signature Processing © Submission to Lender Pending © Submitted to Lender	Document Uploader Please name your files contestually. Each attachment must be under 35 megabytes in size to ensure successful submission. DO NOT ENCRYPT your documents, this will result in us being unable to process them. Valid file types: pdf xis xise ev doc docx jog joeg png Name Name Choose File No file chosen 2 Jupload
 Lender Decision SBA Review 	Uploaded Documents Document Hame Document Type You have no uploaded documents yet.

Direct Forgiveness Portal – Complete Summary

Review all relevant information for accuracy, once signed and submitted, edits can not be made to the application.

- 1. *Description: Select Submit and Continue to Electronic Signature*
 - Withdraw Request will delete submission
 - *Previous* will go back in unsubmitted application to allow edits.

U.S. Small Business Administration						0	Sign Out
Request not Submitted					🗣 Messages	🚯 Save Request	← Exit Wizard
Status Helpful Links	Loan Det	ails	Docum	entation		Summary	
血 EtranDemoBank	Summary of Forgivene	ess Request					
General Support Phone Number: (877)552-2692 PPP Loan Amount	Business Name TIN	Distance and the		Address Line 1 Address Line 2	Sample Test add1 Sample Test add2		
\$150,000.00 Forgiveness Amount \$150,000.00	SBA Number	42242788		Primary Contact Phone Primary Email	produced activities	eth.com	
Your SBA Number Your Lender Loan Number	Requested Forgiveness Amount		\$150,0	000.00			
Request not Submitted (action required) E-Signature Processing Submission to Lender Pending Submitted to Lender Lender Decision SBA Review	IMPORTANTI Once you 'Submit' you choose to 'Decline to Sign' in the follo the request, you will no longer be abl request for changes. Once you have n signing. Submit and Continue to Withdraw Request	r request it will become unavailable for changes unles owing step. if you choose 'Finish Later' or navigate bac le to edit. Only choosing 'Decline to Sign' will release y made any changes, you can then 'Submit' again to finis Electronic Signature	s you k to our h				Heed Hell

Direct Forgiveness Portal – Missing Items Summary

Missing Items will be outlined prior to submission. The Submit button will be inactive until all Missing Items have been corrected.

 Review the specific Missing Item details and then *A* select - The Missing Item link to update the appropriate field. NOTE: This step may need to be complete multiple times.





Direct Forgiveness Portal

Application Signing

Direct Forgiveness Portal – DocuSign

Applications will be signed electronically via DocuSign.

- *1. A* **Select** I agree to use electronic records and signature.
- 2. *D* Select Continue.

Please Review & Act on These D	ocuments	DocuSign
Thank you for your continued business, please contact us	directly for any questions going forward.	
Prese read the Electronic Record and Signature Transe to use electronic records and signat 1	I be noted by the second se	CONTINUE OTHER ACTIONS >
DocuSign	@ Chan	ge Language - English (US) ♥ Copyright © 2021 DocuSign Inc. V2R

Direct Forgiveness Portal – DocuSign - Signing

- 1. *D* Select Start.
- 2. *D* Select Initial.
 - Pop-Up will allow systematic, drawn, or uploaded signatures to be applied.
- 3. A Select Initial.
- 5. *🕆* Select Finish.

Please review the documents below.		5 FINISH OTHER ACTIONS -
	Q Q ±, ⊑ ©	6
START	Dentitien Environ DC. ADB 12883-1467-4755-BOCC-CCC108047C300 Providence The ADB 12883-1467-4755-BOCC-CC108047C300 Providence The	279-600 a
	Original PPP Loan Amount: \$150,000.00 PPP Loan Disbursement Date: 04/27/2020	Adopt Your Initials
	Ameant of PPP Laan Increase (if applicable): Date of PPP Laan Increase (if applicable):	Confirm your name, initials, and signature.
	Amount of Loan Spent on Payroll Costs: \$150,000.00 Requested Loan Forgiveness Amount: \$150,000.00 By Dequired - tottlai Here ake the Following Representations and Certifications on Behalf of the Borrower:	Full Name" Initials"
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	The Borrower's eligibility for loan forgiveness will be evaluated in accordance with the Paycheck Protection Program Rules. SBA may direct a lender to disprove the Borrower's loan forgiveness application if SBA determines that the Borrower was ineligible for Required - Sign Here	
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	Direct Forniseness Application Form _ 96089	1.02
DocuSign	9	Bronguage - English (US) V I Dopyright © 2021 Docullign Inc. V2R

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Direct Forgiveness Portal – DocuSign – Decline to Sign

If, after reviewing the application and prior to finishing, corrections are necessary, Applicants can – *Decline to Sign*

- *1.* \mathcal{O} **Select** Other Actions.
- 2. *A* Select Decline to Sign.
- *3. A* **Select** Continue.
- 4. *A* Select Reason for declining.
- 5. X Check Acknowledgement.
- 6. *Decline to Sign.*

Please read the <u>Electronic Record and Signature D</u> I agree to use electronic records and signature	schow s	
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		O SIGN CANCEL

Direct Forgiveness Portal – DocuSign – Declined Signature

Applicants will experience a brief waiting period to make corrections after declining to sign. This should take no more than 5 minutes.

• Applicants can return to All Requests or Exit Wizard to regain access to their application and make necessary edits.

U.S. Small Business Administration						8 🛓	Sign Out
MOCKDATAONLY					🚭 Messages	▲ Save Request ← Exit	t Wizard
Status Helpful Links		Loan Details	Docum	entation		Summary	
<u>ش</u> EtranDemoBank	Doc This	usign request was declined an take a few minutes for processing, so check back	shortly.				
General Support Phone Number: (877)552-2692	Review your Forg	iveness Request					
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Lender Decision (no action required) SBA Review (no action required)	< Previous						/
	Privacy Policy Terma of Service			copyright @2021 Small Business Ac	dministration. All rights reserved.		Need Help



Direct Forgiveness Portal

Submitted Applications

Direct Forgiveness Portal – Submitted

- Once applications are submitted, progress can be reviewed through the portal.
- The Call Center is not able to provide details to timelines of forgiveness.

U.S. Small Business Administration						e	Le Sign Out
MOCKDATAONLY-Oberbrunner Hettinger and Pollich					Search Messages	🙆 Save Request	← Exit Wizard
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Lender Decision (no action required) SBA Review (no action required)	Previous						10
	Privacy Policy Terms of Service			copyright ©2021 Small Business Administra	tion. All rights reserved.		Need Hell

Direct Forgiveness Portal – Corrections

Applicants receive an email notifying of corrections. Details for the correction are located on the *Summary* page. Corrections will require an application withdrawal and resubmission.

U.S. Small Business Administration			😑 💄 Sign Out			
Lender Decision (Correction)			🗣 Messages 🛛 💩 Save Request 🗧 Exit Wizard			
Status Helpful Links	Loan Details	Documentation	Summary			
益 EtranDemoBank	Borrower Correction is required.	on you need to withdraw your request and resubmit with the correction indicat	ed			
General Support Phone Number: (877)552-2692	Reason: Please review documentation and submit con Please withdraw request below and resubmit with corr	rrect file ected details.				
PPP Loan Amount \$150,000.00	III Withdraw Request					
Forgiveness Amount \$150,000.00	What to expect next					
Tour John Number	1. You need to make note of the corrections above (Correction 2. Withdraw your request using the link above (Withdraw Req 3. Complete your request again with the corrections your prov 4. Sign and Submit your request again	/(Reason) uest) /ided				
Your Current Request Status	Once the process is completed, the SBA will inform your lender t been approved.	hat the Forgiveness request has				
Request not Submitted E-Signature Required E-Signature Processing	This port at will also be updated with SBA's final decision including a notification (if applicable) that the forgiveness payment was provided to your lender allowing them to fully forgive your PPP loan outstanding balance. What if I realize that I made a mistake?					
Submission to Lender Pending Submitted to Lender						
Lender Decision (Correction) (action required) SBA Review	If the withdraw option is not available on the "All Requests" screen you must contact your Financial Institution to make corrections.					
	What if I have additional questions?					
	Contact our SBA PPP Forgiveness Customer Service team through the of the screen or at 877-552-2692.	inbox messages at the top				
	Forgiveness Request Summary					
	Business Name	Address Line 1	Sample Test add1			
	TIN	Address Line 2	Sample Test add2			
	SBA Number	Primary Contact Phone	0.002107900			
	Loan Number	Primary Email	be? question and require and the			
	Requested Forgiveness Amount \$150,000.00					
	< Previous					
	Privacy Policy Terms of Service Sustamer Service: 017-002-2002	copyright ©2021 Small Business Admini	istration, All rights reserved.			

Direct Forgiveness Portal – SBA Decision

Once an application moves to SBA Decision, the below letter will be available within the Application Portal for Borrowers as confirmation of forgiveness.



NFIB

WITH FEATURED EXPERTS

Small Biz Coffee Corner FACEBOOK LIVE

Stop by to ask your small business COVID-19 relief program questions on PPP, EIDL, ERTC, and more!

Thursday, August 12 | 2pm EDT



Beth Milito

Senior Executive Counsel, NFIB Small Business Legal Center



Holly Wade Executive Director, NFIB Research Center

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